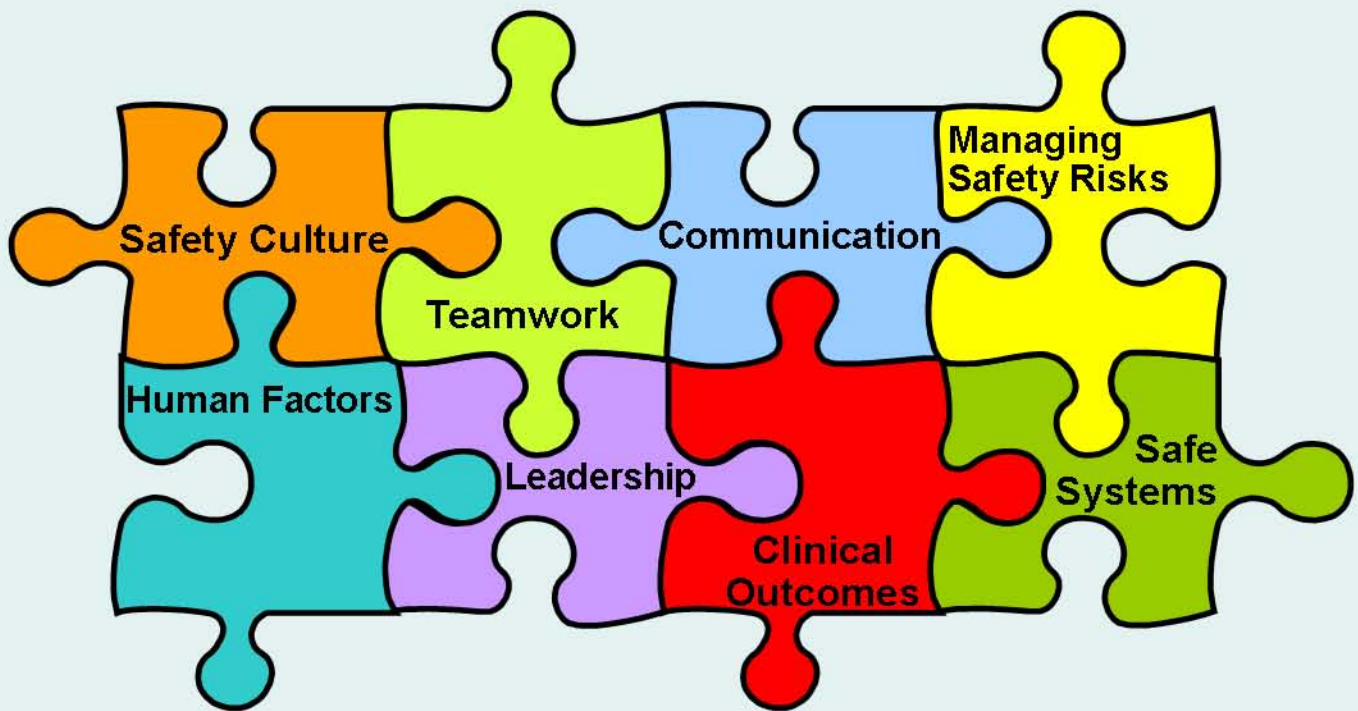


# Safety Connections Conference 2010



***Enhancing Patient Safety Across the Professions***

4th November 2010

Governors' Hall, St Thomas' Hospital

IMPROVING PATIENT CARE  
*sharing best practice*  
*Learning from experience*  
**changing culture**

**INNOVATE**

**IMPROVE**

**INSPIRE**

Bringing together inspirational leaders to discuss, debate and provide innovative solutions to address the challenges ahead within the NHS.

## Programme Overview

## Speaker Biographies

Leading experts on safety and quality, sharing learning from the professional and patient perspective.

### Morning

08.15-09.00	Registration & refreshments
09.00-09.10	<b>Opening Address</b> <i>Simon Burns MP - Minister of State for Health</i>
09.10-09.30	<b>The Patient Safety Challenges Facing Guy's &amp; St Thomas'</b> <i>Dr Adrian Hopper - Associate Medical Director for Patient Safety</i>
09.30-10.00	<b>The Care Quality Commission's Role in Promoting Safety</b> <i>Colin Hough - Regional Director for London &amp; South East, CQC</i>
10.00-10.30	<b>Patient Safety—The Leadership Challenge</b> <i>Christine Beasley - Chief Nursing Officer for the Department of Health</i>
10.40-10.55	Morning refreshments
10.55-11.45	<b>Hospital on Trial</b> <i>Guy's &amp; St. Thomas' personnel and Beachcroft Solicitors</i>
11.45-12.15	<b>How To Conduct An Effective Investigation</b> <i>Nicholas Dann - Senior Inspector of Air Accidents at the AAIB</i>
12.15-12.45	<b>Safer Patients Initiative</b> <i>Dr Jo Bibby - Director of Improvement at the Health Foundation</i>

12.55-13.40 Lunch break

### Afternoon

13.40-14.10	<b>How Do We Teach Safety?</b> <i>Dr Peter Jaye - Director of Simulation at Guy's &amp; St. Thomas'</i>
14.10-14.40	<b>Making Safety Personal</b> <i>Martin Bromiley - Chair of the Clinical Human Factors Group</i>
14.40-15.10	<b>Best Practice in Keeping Patients Safe - A Patient Perspective</b> <i>Jonathon Hope - Patient of Guy's &amp; St. Thomas'</i>
15.20-15.35	Afternoon refreshments
15.35-15.55	<b>Professional Development as a Result of a Missed Diagnosis</b> <i>Dr Katherine Henderson - A&amp;E Consultant at Guy's &amp; St. Thomas'</i>
15.55-16.15	<b>Nursing Reflections on Failing Care</b> <i>Briony Grant-Parke - Clinical Nurse Manager and Matron at Guy's &amp; St. Thomas'</i>
16.15-16.35	<b>A Personal Reflection on Medicine Safety</b> <i>Dr Mark Kinirons - Clinical Lead for Patient and Drug Safety at Guy's &amp; St. Thomas'</i>
16.45-17.00	<b>Competition Winners Presentation and Closing Address</b> <i>Patricia Moberly - Chair of Guy's &amp; St. Thomas'</i>

17.00 End of conference, refreshments and networking

#### Colin Hough Regional Director for London & the South East, Care Quality Commission

Colin Hough is a highly experienced public sector Chief Executive and Director with a wide-ranging portfolio, including experience in Local Government, NHS and Non-Departmental Public Bodies. Working with others, he has used his extensive knowledge, experience and skills to deliver significant achievements in economic regeneration in Birmingham with developments at the NEC, the delivery of services and improvement of facilities for child healthcare in Birmingham. His current role is the CQC's Director for the London Region, assessing and regulating health and social care services to secure improvements in quality and safety for people who use services, their families and carers.

#### Nicholas Dann Senior Inspector of Air Accidents, Air Accidents Investigation Board

Nicholas Dann is currently a Senior Inspector of Air Accidents at the Department for Transport's Air Accidents Investigation Branch. He began his career in aviation over twenty years ago as a helicopter pilot in the Army Air Corps, since when he has also flown for a number of airlines prior to taking up his current position. Throughout this period he has worked in the field of flight safety and, more recently, has sought to migrate the skills he has learned into the world of medicine. He has a particular interest in improving the effectiveness of error reporting and investigation. In 2007 he took up an honorary position with Guy's and St Thomas' NHS Foundation Trust to assist with the development of safety related projects within the pharmacy department.

#### Martin Bromiley Chair, Clinical Human Factors Group

Martin Bromiley is dad to a young family. Professionally he is an airline pilot with a background specialising in human factors. He currently operates a mix of long and short haul from London Heathrow. Prior to flying he had a successful career as a Training Consultant working in a range of industries. He focussed on decision making, communication and leadership skills development.

In 2005 his wife, and mummy to Victoria and Adam, died during a routine hospital procedure. As a result he is now the Chair of the Clinical Human Factors Group, an independent, impartial and voluntary group whose sole aim is to promote a better understanding of human factors in healthcare.

#### Jonathon Hope Patient of Guy's & St. Thomas'

Jonathon Hope has a 17-year background in finance. For 30-years he has had kidney failure and over this period has experienced virtually every step in the complex kidney patient pathway. He currently has a successful transplant – his fourth. He is a strong believer in, and advocate of, an 'active patient' approach, where treatment plans are aligned as closely as possible with the interests of patients and carers.

As the former Chairman of the Lambeth and Southwark Kidney Disease Modernisation Initiative, he used his broad experience of kidney disease to ensure that the Initiative remained sharply patient-centred and that all resulting clinical proposals underpin this. Currently, Jonathon works part time as a member of the Guy's and St Thomas Charity Modernisation Initiative, co-chairing the End of Life Community Workstream.

#### Christine Beasley Chief Nursing Officer, Department of Health

Christine Beasley was appointed Chief Nursing Officer in October 2004 and is the Director General within the Department of Health for Professional Leadership (including Allied Health Professions) and for Children, Families and Maternity. She is also the lead director for Reducing Health Associated Infections and the Cleaner Hospitals Programme. In 1997, Thames Valley University awarded her an Honorary Professorship in Nursing and she is the Pro Chancellor at the University. She has been awarded Honorary Doctorates from the Universities of Nottingham, Wolverhampton, Northumbria and Sheffield Hallam. She is also a Fellow of the Queen's Nursing Institute and a Trustee of Marie Curie Cancer Care. Christine was awarded a CBE in 2002 and a DBE in June 2008.

#### Dr Jo Bibby Director of Improvement, Health Foundation

Jo Bibby joined the Health Foundation in November 2007 and is responsible for the work portfolio to improve quality through new approaches in safety, leadership and the relationship between people who use services and people who provide them. She has worked in healthcare at national and local level for the last 17 years, with a focus on quality improvement and performance, including 10 years at the Dept. of Health working in public spending, workforce planning and health technology assessment. As Head of NHS Performance, she oversaw the implementation of the policy agenda set out in the NHS Plan. At the NHS Modernisation Agency, Jo led an international quality improvement initiative "Pursuing Perfection". At the NHS Institute for Innovation and Improvement she worked in an associate role to develop models to support mass participation in quality improvement. Jo has a PhD in Medical Biophysics.

#### Useful links

##### Clinical Human Factors Group

<http://www.chfg.org>

##### Health Foundation

<http://www.health.org.uk>

##### Care Quality Commission

<http://www.cqc.org.uk>

##### Department of Health

<http://www.dh.gov.uk/en/Healthcare/Patientsafety>

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# Patient Safety Week 1st—5th November 2010

**workshops**  
learning sets walk  
round **simulations**  
*dragons den* posters  
**CONFERENCE**

At Guy's and St Thomas' we are committed to ensuring we deliver high quality, safe and effective care. Patient Safety Week, including the Safety Connections Conference, provides a unique opportunity to raise awareness around the key issues of patient safety, quality improvement and patient experience to all staff across the Trust, our King's Health Partners and other organisations.

The aim is to promote and celebrate the safety initiatives that are taking place within Guy's and St Thomas' and across King's Health Partners, as well as hearing from leading experts about the improvement and safety challenges ahead. All are invited to share best practice, develop new skills and ways of learning, engage in improving patient safety and educate staff, patients, families and carers.

### Key Themes

- Medicine Safety
- Communication
- Teamwork and Human Factors
- Reliability and Safe Systems
- Escalation and Handover
- Improvement and Measurement
- Leadership and Culture
- Patient Experience

**This event is kindly sponsored by:**



## Be involved—book your place now!

**Attendance at the conference is free for Guy's and St Thomas' staff.**

For staff from King's Health Partners, a special discount rate of £25.00 is applicable. For non Guy's & St. Thomas' (GSTT)/King's Health Partners (KHP) staff, places are £99.00 – early bird booking discount rate £69.00 only available if booking received and payment made by September 30th 2010. All prices include VAT.

To book your place, please either e-mail [Hannah.Wierzbicki@gstt.nhs.uk](mailto:Hannah.Wierzbicki@gstt.nhs.uk), or complete and return this slip:

Please tick: **GSTT staff**       **KHP staff:** KCH     SLAM     KCL       **Non-GSTT/KHP**

Name	_____	<b>KHP/Non-GSTT only</b>	Invoice required? Yes / No
e-mail	_____	Purchase order/ref	_____
Telephone	_____	Invoice address	_____
Department	_____	(if different from	_____
Address	_____	contact address)	_____
	_____		_____

Confirmation will be sent to the e-mail address provided (or via post if no e-mail address given). Places are allocated on a first come first served basis. Please return completed bookings (and payment if required) to Hannah Wierzbicki, Clinical Governance Co-ordinator, Guy's & St Thomas' NHS Foundation Trust, 2<sup>nd</sup> floor Nuffield Annexe, Guy's Hospital, Great Maze Pond, London SE1 9RT. Cheques should be made payable to Guy's & St Thomas' NHS Foundation Trust. For BACS payments, please contact [Hannah.Wierzbicki@gstt.nhs.uk](mailto:Hannah.Wierzbicki@gstt.nhs.uk) to arrange.

Details of speakers, presentations and timings are correct at time of going to press but may be subject to change.